

To Switch Terminal Services to Install Mode

Written by Zack Mills

Monday, 14 December 2009 15:04 - Last Updated Tuesday, 13 July 2010 09:20

<http://support.microsoft.com/kb/320185>

This step-by-step article describes how to use the **change user** command to switch a Terminal Services server to Install mode.

You must put a Terminal Services server in Install mode to install or remove programs on the server. You can put a Terminal Services server in Install mode either by using the Add/Remove Programs tool in Control Panel to add or remove a program, or by using the **change user** command at a command prompt. This article describes how to use the **change user** command.

[Back to the top](#)

To Switch Terminal Services to Install Mode

When you want to add or remove programs, put the Terminal Services server in Install mode. To do this:

1. Click **Start**, and then click **Run**.
2. In the **Open** box, type cmd, and then click **OK**.
3. At the command prompt, type change user /install, and then press ENTER. The following message appears:
User session is ready to install applications.
4. Type exit, and then press ENTER.
5. Add or remove the programs that you want.

[Back to the top](#)

To Switch Terminal Services to Execute Mode

When you are finished adding or removing programs, return the Terminal Services server to Execute mode. To do this:

1. Click **Start**, and then click **Run**.
2. In the **Open** box, type cmd, and then click **OK**.
3. At the command prompt, type change user /execute, and then press ENTER. The following message appears:
User session is ready to execute applications.
4. Type exit, and then press ENTER.